

# Elk Valley Hospice (Fernie & Area) – Annual Report

Diane Souccar

## 2017-2018



Here's to all volunteers, those dedicated people who believe in all work & no pay. – Robert Orben

Volunteers are paid in six figures...S-M-I-L-E-S! - Gayla LeMaire

Unselfish & noble actions are the most radiant pages in the biography of souls. – David Thomas

Volunteers wear working boots but leave a trail of angel footsteps – Terri Guillemets

Those who can, do. Those who can do more, volunteer. – Author unknown

Volunteers don't get paid, not because they're worthless, but because they are priceless. – Sherry Anderson

It's easy to make a buck. It's a lot tougher to make a difference. – Tom Brokaw

Volunteers are love in motion! – Author unknown

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## **Mission**

- Supporting individuals and their families during end of life experiences

## **Vision**

- A valuable resource in palliative care

## **Guiding Principles**

- Person and family centered
- Non-judgmental
- Respectful
- Confidential
- No religious affiliation

## **GOALS AND KEY PERFORMANCE INDICATORS**

**Two Key Priorities:** 1) HELP – we are here to serve our clients & their families

2) Raise Awareness of Hospice (which in turn helps us raise funds & recruit volunteers)

### **Other Priorities:**

Communication

Education

Sharing

Caring

Growth

Learning

Long term financial viability

## **Board of Directors**

President – Diane Souccar

Vice President – Margaret Hinton

Treasurer – Jennifer O'Donnell

Secretary – Elizabeth Bailey

Director Events – Hugh Tennant

Director at Large – Dr Paul Michal

Director & Client Intake – Elke Weber

Director – Mary Miller

Director – Eleanor Tweddell

Administrator – Sandra Boer

## 2017/2018 Volunteers

Agnes Scott  
Alva Hutchinson  
Amanda Truscott  
Angela Mitchell  
Barbara Parkinson  
Beverlee Miller  
Bill Silversides  
Carol Holder  
Carole Chorostecki  
Carolyn Bushko  
Charlie Morales  
Connie Arnott  
Darcie Musil  
Diane Churchill  
Diane Souccar  
Donna Marie Young  
Eleanor Tweddell  
Elin Holvic  
Elizabeth Bailey  
Elke Weber  
Hugh Tennant  
Jan Richard  
Jennifer O'Donnell  
Jeri Mitchell  
Jessica Evans  
Julie Gort  
Katie Pater  
Kevin Urbanskir  
Kim Hopkins  
Kristin Bodell

Laura Abrahamson  
Leanne Ligertwood  
Lesley Blunt  
Linda Johnson  
Louisa Sullivan  
Margaret Cooper  
Margaret Hinton  
Marianne Agnew/ Whitehouse  
Marilyn Gray  
Mary Cosman  
Mary Elson  
Mary Miller  
Maureen Giesbrecht  
Megan McCall  
Meretta Pater  
Oz Parsons  
Pat Moore  
Patti and Brea Malmas  
Patti Ohm  
Paul Michal  
Premita Saran  
Renata Dirks  
Sandra Boer  
Sandra Speager (Wilson)  
Sharon Switzer  
Shauna Gauthier  
Stacy Chambers  
Stephanie Rogers  
Sue Stangle  
Yvette Despres

## **President's Report - A year of steady progress & successes**

Priorities in 2017 were serving our clients and their families and raising awareness of Hospice, followed closely by communication & education.

Often times, raising awareness and education fell hand in hand with events such as Advance Care Planning, Palliative Massage, Pat Moore & Carol Holder's information sessions, and the Dr. Wolfelt presentation.

Other events from the Bake Sale, the Photo Booth at Canada Day & Dance in the Dirt, the Giv'er Shirt Contest, the Fall Fair, the Quilt Raffle, the Carve for a Cause, the Making Memories library event, along with the presence of the Kiosk at the hospital all help to raise awareness and generate donations to allow us to continue to operate, and to pay for upgrades in the Palliative Care Room such as the newly installed permanent ceiling lift. Upcoming events such as the Day of Decadence Spa Day at the Senior's Drop In centre raise money & awareness all at the same time.

Communication encompasses a number of things that sometimes increases awareness as well. In this category, we can include all the media coverage we got, our Face Book page and website, as well as the monthly newsletters. The Volunteer Appreciation night introduced you to our new offering of Virtual Reality and the ensuing benefits it can bring to our clients. Lastly, our Directory of Services Project is ongoing & will not only serve as a vital resource to our clients and their families, but will help to raise awareness of Hospice as well.

Speaking of effective spending and equipment needs, it was brought to our attention that a ceiling lift was needed for room 45 and we are happy to say that we will be going forward with that in the coming months.

**Financial** – While Interior Health is considering funding options for Hospice, we can't sit by and wait. This year, we were successful in attaining a Gaming Grant of \$10,000 which will go a long way to keeping us operational. The care we give to clients generates donations in memorium and our fundraising efforts at events all contribute to our success. This year, money raised through corporate sponsors, individual donations, fundraising, kiosk sales, and Interior Health totalled over \$22,000!

**The Board** – As with all organizations, change is inevitable. This Board built on the successes of previous boards, and I am confident that the next Board will continue to build on our success. This year, we say thank you and good-bye to departing board members Mary Miller, Margaret Hinton, Hugh Tennant, and myself. I think I can speak on behalf of us all when I say we were honoured to have served & thank you for the opportunity.

**Making a difference** – On that note, let me just say that none of what we do is possible without our volunteers. Events don't just happen. The kiosk doesn't operate itself, and sitters don't just sit. Without all of your valuable gifts of time and energy, we would not be able to function. So thank you from the bottom of my heart. What you do is invaluable and very much appreciated. Our administrator, Sandra Boer continues to be instrumental in our ongoing success and for that we are very grateful. Her commitment and passion for Hospice does not go unnoticed and the Board is very grateful for her efforts.

In closing, it has been my honour serving a your President over the last 2 years. I want to wish the next board good luck for the future and let you know that I am always available to answer any questions you may have.

Thank you all again for your hard work and dedication!

Diane Souccar – President

**Elk Valley Hospice  
Income Statement  
April 1, 2017 to March 31, 2018**

|                          | Current Year        | Budget              | Last Year            |
|--------------------------|---------------------|---------------------|----------------------|
| <b>REVENUES</b>          |                     |                     |                      |
| Grants                   | \$ 15,275.00        | 10,000.00           | \$ 5,000.00          |
| Fundraising              | 5,519.17            |                     |                      |
| Donations                | 9,215.38            | 12,000.00           | 10,578.84            |
| Kiosk Sales              | 2,701.88            | 3,000.00            | 2,852.37             |
| Membership               | 320.00              | 200.00              | 200.00               |
| Earned Revenue           | 140.00              | 2,000.00            | 1,817.65             |
| Interest                 | 14.20               | 15.00               | 15.12                |
|                          | <hr/>               | <hr/>               | <hr/>                |
| <b>TOTAL REVENUE</b>     | <b>\$ 33,185.63</b> | <b>\$ 27,215.00</b> | <b>\$ 20,463.98</b>  |
|                          | <hr/>               | <hr/>               | <hr/>                |
| <b>EXPENSES</b>          |                     |                     |                      |
| Computer                 | \$ 123.45           | 300.00              | \$ 300.00            |
| Contract                 | 12,940.00           | 15,561.00           | 14,820.00            |
| Donor Recognition        | 462.38              | -                   | 0.00                 |
| Education                | 976.72              | 375.33              | 357.46               |
| Events /AGM              | 215.00              | 1,074.84            | 981.68               |
| Filing Fees              | 0.00                | -                   | 0.00                 |
| Insurance                | 575.00              | 1,207.50            | 1,150.00             |
| Kiosk                    | 388.36              | 3,895.61            | 3,710.10             |
| Library                  | 0.00                | -                   | 0.00                 |
| Membership               | 22.40               | 165.38              | 157.50               |
| Office                   | 466.19              | 602.46              | 573.77               |
| Promotion                | 0.00                | 127.83              | 121.74               |
| Seminars/Education       | 98.63               | -                   | 0.00                 |
| Hospice Room equipment   | 13,613.16           | 3,633.84            | 3,460.80             |
| Travel                   | 0.00                | -                   | 0.00                 |
| Vol.Appreciation         | 316.40              | 271.21              | 258.30               |
|                          | <hr/>               | <hr/>               | <hr/>                |
| <b>TOTAL EXPENSES</b>    | <b>\$ 30,197.69</b> | <b>\$ 27,215.00</b> | <b>\$ 25,891.35</b>  |
|                          | <hr/>               | <hr/>               | <hr/>                |
| <b>NET INCOME (LOSS)</b> | <b>\$ 2,987.94</b>  | <b>\$ -</b>         | <b>\$ (5,427.37)</b> |
|                          | <hr/>               | <hr/>               | <hr/>                |

**Elk Valley Hospice  
Balance Sheet  
As at March 31, 2018**

|                                     | <u>March 31, 2018</u> | <u>March 31, 2017</u> | <u>March 31, 2016</u> |
|-------------------------------------|-----------------------|-----------------------|-----------------------|
| <b>Assets</b>                       |                       |                       |                       |
| Operating Account                   | 14,084.92             | 22,569.90             | 27,997.27             |
| Gaming Account                      | 11,069.12             |                       |                       |
| Bank Shares                         | 6.73                  | 6.73                  | 6.73                  |
| <b>Total Assets</b>                 | <u>25,160.77</u>      | <u>22,576.63</u>      | <u>28,004.00</u>      |
| <b>Liabilities</b>                  |                       |                       |                       |
| Accounts Payable                    |                       | -                     | -                     |
| <b>Net Assets</b>                   |                       | 22,576.63             | 28,004.00             |
| Unrestricted Net Assets             | 18,605.83             |                       |                       |
| Restricted Net Assets               |                       |                       |                       |
| Hospice Room Equipment              | 6,554.94              |                       |                       |
| Total Restricted Net Assets         | <u>6,554.94</u>       |                       |                       |
| <b>Total Liabilities and Equity</b> | <u>25,160.77</u>      | <u>22,576.63</u>      | <u>28,004.00</u>      |

## **Administrative Report**

The objective of the administrator role has been to help the Elk Valley Hospice board achieve its goals for the year. The primary goal of the Board continues to be building awareness of Hospice Services which supports individuals and families during end-of-life experiences. The secondary goal of the Board has been to raise funds for palliative care room improvements and to sustain ongoing hospice services.

Over the past year the administrator has supported the Board's primary objectives by organizing and facilitating learning and sharing events and through outreach activities. As mentioned in the President's report, a variety of Hospice related learning events were held in addition to the yearly Hospice course on end of life companionship.

Outreach is ongoing at the kiosk and at community events. Website content and Facebook posts have been kept active showcasing events and news that reaches a varied audience and provides information about Hospice outreach activities, care and services.

In support of the fundraising objective Hospice has received overwhelming support from volunteers, sponsors and donors. The money raised allowed for the installation of a new \$15,000 patient Ceiling lift in the Hospice room which has been an objective for the last 18 months.

Many thanks to all individuals in the community participating and contributing to Hospice fundraising efforts and to the following organizations who selected Hospice as the charity of choice for their fundraising events;

- Claire Wilson Memorial Dance by Love it or Leave it Ranch
- Carve for a Cause event by Fernie Real estate company Ltd.,
- The Give back to your Neighbourhood at Ann's Independent Grocer,
- Ladies Night of Indulgence by Ghost rider trading company,
- Festival of Trees sponsored by Teck,
- Fernie Cardlock
- Jeans days at East Kootenay Credit union,
- Fernie Free Press for covering many Hospice related stories

Successful application to BC Gaming and Interior Health have provided operational grants for 2018 totaling \$18,500 which will ensure Hospice programs can continue to run with administrator support over the coming year.

Over 1500 volunteer hours have been logged in the past year in activities ranging from Client and Grief support to support at the Kiosk and events. Many beautiful "In-Kind" donations were received for the Kiosk in the form of hand crafted items.

A heartfelt thank you to all the volunteers and donors who have enabled Elk Valley Hospice to serve clients and their families as well as raise awareness of Hospice care!