

Elk Valley Hospice (Fernie & Area) – Annual Report

Diane Souccar

2017-2018



Here's to all volunteers, those dedicated people who believe in all work & no pay. – Robert Orben

Volunteers are paid in six figures...S-M-I-L-E-S! - Gayla LeMaire

Unselfish & noble actions are the most radiant pages in the biography of souls. – David Thomas

Volunteers wear working boots but leave a trail of angel footsteps – Terri Guillemets

Those who can, do. Those who can do more, volunteer. – Author unknown

Volunteers don't get paid, not because they're worthless, but because they are priceless. – Sherry Anderson

It's easy to make a buck. It's a lot tougher to make a difference. – Tom Brokaw

Volunteers are love in motion! – Author unknown

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Mission

- Supporting individuals and their families during end of life experiences

Vision

- A valuable resource in palliative care

Guiding Principles

- Person and family centered
- Non-judgmental
- Respectful
- Confidential
- No religious affiliation

GOALS AND KEY PERFORMANCE INDICATORS

Two Key Priorities: 1) HELP – we are here to serve our clients & their families

2) Raise Awareness of Hospice (which in turn helps us raise funds & recruit volunteers)

Other Priorities:

Communication

Education

Sharing

Caring

Growth

Learning

Long term financial viability

Board of Directors

President – Diane Souccar

Vice President – Margaret Hinton

Treasurer – Jennifer O'Donnell

Secretary – Elizabeth Bailey

Director Events – Hugh Tennant

Director at Large – Dr Paul Michal

Director & Client Intake – Elke Weber

Director – Mary Miller

Director – Eleanor Tweddell

Administrator – Sandra Boer

2017/2018 Volunteers

Agnes Scott
Alva Hutchinson
Amanda Truscott
Angela Mitchell
Barbara Parkinson
Beverlee Miller
Bill Silversides
Carol Holder
Carole Chorostecki
Carolyn Bushko
Charlie Morales
Connie Arnott
Darcie Musil
Diane Churchill
Diane Souccar
Donna Marie Young
Eleanor Tweddell
Elin Holvic
Elizabeth Bailey
Elke Weber
Hugh Tennant
Jan Richard
Jennifer O'Donnell
Jeri Mitchell
Jessica Evans
Julie Gort
Katie Pater
Kevin Urbanskir
Kim Hopkins
Kristin Bodell

Laura Abrahamson
Leanne Ligertwood
Lesley Blunt
Linda Johnson
Louisa Sullivan
Margaret Cooper
Margaret Hinton
Marianne Agnew/ Whitehouse
Marilyn Gray
Mary Cosman
Mary Elson
Mary Miller
Maureen Giesbrecht
Megan McCall
Meretta Pater
Oz Parsons
Pat Moore
Patti and Brea Malmas
Patti Ohm
Paul Michal
Premita Saran
Renata Dirks
Sandra Boer
Sandra Speager (Wilson)
Sharon Switzer
Shauna Gauthier
Stacy Chambers
Stephanie Rogers
Sue Stangle
Yvette Despres

President's Report - A year of steady progress & successes

Priorities in 2017 were serving our clients and their families and raising awareness of Hospice, followed closely by communication & education.

Often times, raising awareness and education fell hand in hand with events such as Advance Care Planning, Palliative Massage, Pat Moore & Carol Holder's information sessions, and the Dr. Wolfelt presentation.

Other events from the Bake Sale, the Photo Booth at Canada Day & Dance in the Dirt, the Giv'er Shirt Contest, the Fall Fair, the Quilt Raffle, the Carve for a Cause, the Making Memories library event, along with the presence of the Kiosk at the hospital all help to raise awareness and generate donations to allow us to continue to operate, and to pay for upgrades in the Palliative Care Room such as the newly installed permanent ceiling lift. Upcoming events such as the Day of Decadence Spa Day at the Senior's Drop In centre raise money & awareness all at the same time.

Communication encompasses a number of things that sometimes increases awareness as well. In this category, we can include all the media coverage we got, our Face Book page and website, as well as the monthly newsletters. The Volunteer Appreciation night introduced you to our new offering of Virtual Reality and the ensuing benefits it can bring to our clients. Lastly, our Directory of Services Project is ongoing & will not only serve as a vital resource to our clients and their families, but will help to raise awareness of Hospice as well.

Speaking of effective spending and equipment needs, it was brought to our attention that a ceiling lift was needed for room 45 and we are happy to say that we will be going forward with that in the coming months.

Financial – While Interior Health is considering funding options for Hospice, we can't sit by and wait. This year, we were successful in attaining a Gaming Grant of \$10,000 which will go a long way to keeping us operational. The care we give to clients generates donations in memorium and our fundraising efforts at events all contribute to our success. This year, money raised through corporate sponsors, individual donations, fundraising, kiosk sales, and Interior Health totalled over \$22,000!

The Board – As with all organizations, change is inevitable. This Board built on the successes of previous boards, and I am confident that the next Board will continue to build on our success. This year, we say thank you and good-bye to departing board members Mary Miller, Margaret Hinton, Hugh Tennant, and myself. I think I can speak on behalf of us all when I say we were honoured to have served & thank you for the opportunity.

Making a difference – On that note, let me just say that none of what we do is possible without our volunteers. Events don't just happen. The kiosk doesn't operate itself, and sitters don't just sit. Without all of your valuable gifts of time and energy, we would not be able to function. So thank you from the bottom of my heart. What you do is invaluable and very much appreciated. Our administrator, Sandra Boer continues to be instrumental in our ongoing success and for that we are very grateful. Her commitment and passion for Hospice does not go unnoticed and the Board is very grateful for her efforts.

In closing, it has been my honour serving a your President over the last 2 years. I want to wish the next board good luck for the future and let you know that I am always available to answer any questions you may have.

Thank you all again for your hard work and dedication!

Diane Souccar – President

**Elk Valley Hospice
Income Statement
April 1, 2017 to March 31, 2018**

	Current Year	Budget	Last Year
REVENUES			
Grants	\$ 15,275.00	10,000.00	\$ 5,000.00
Fundraising	5,519.17		
Donations	9,215.38	12,000.00	10,578.84
Kiosk Sales	2,701.88	3,000.00	2,852.37
Membership	320.00	200.00	200.00
Earned Revenue	140.00	2,000.00	1,817.65
Interest	14.20	15.00	15.12
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TOTAL REVENUE	\$ 33,185.63	\$ 27,215.00	\$ 20,463.98
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EXPENSES			
Computer	\$ 123.45	300.00	\$ 300.00
Contract	12,940.00	15,561.00	14,820.00
Donor Recognition	462.38	-	0.00
Education	976.72	375.33	357.46
Events /AGM	215.00	1,074.84	981.68
Filing Fees	0.00	-	0.00
Insurance	575.00	1,207.50	1,150.00
Kiosk	388.36	3,895.61	3,710.10
Library	0.00	-	0.00
Membership	22.40	165.38	157.50
Office	466.19	602.46	573.77
Promotion	0.00	127.83	121.74
Seminars/Education	98.63	-	0.00
Hospice Room equipment	13,613.16	3,633.84	3,460.80
Travel	0.00	-	0.00
Vol.Appreciation	316.40	271.21	258.30
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TOTAL EXPENSES	\$ 30,197.69	\$ 27,215.00	\$ 25,891.35
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NET INCOME (LOSS)	\$ 2,987.94	\$ -	\$ (5,427.37)
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**Elk Valley Hospice
Balance Sheet
As at March 31, 2018**

	<u>March 31, 2018</u>	<u>March 31, 2017</u>	<u>March 31, 2016</u>
Assets			
Operating Account	14,084.92	22,569.90	27,997.27
Gaming Account	11,069.12		
Bank Shares	6.73	6.73	6.73
Total Assets	<u>25,160.77</u>	<u>22,576.63</u>	<u>28,004.00</u>
Liabilities			
Accounts Payable		-	-
Net Assets		22,576.63	28,004.00
Unrestricted Net Assets	18,605.83		
Restricted Net Assets			
Hospice Room Equipment	6,554.94		
Total Restricted Net Assets	<u>6,554.94</u>		
Total Liabilities and Equity	<u>25,160.77</u>	<u>22,576.63</u>	<u>28,004.00</u>

Administrative Report

The objective of the administrator role has been to help the Elk Valley Hospice board achieve its goals for the year. The primary goal of the Board continues to be building awareness of Hospice Services which supports individuals and families during end-of-life experiences. The secondary goal of the Board has been to raise funds for palliative care room improvements and to sustain ongoing hospice services.

Over the past year the administrator has supported the Board's primary objectives by organizing and facilitating learning and sharing events and through outreach activities. As mentioned in the President's report, a variety of Hospice related learning events were held in addition to the yearly Hospice course on end of life companionship.

Outreach is ongoing at the kiosk and at community events. Website content and Facebook posts have been kept active showcasing events and news that reaches a varied audience and provides information about Hospice outreach activities, care and services.

In support of the fundraising objective Hospice has received overwhelming support from volunteers, sponsors and donors. The money raised allowed for the installation of a new \$15,000 patient Ceiling lift in the Hospice room which has been an objective for the last 18 months.

Many thanks to all individuals in the community participating and contributing to Hospice fundraising efforts and to the following organizations who selected Hospice as the charity of choice for their fundraising events;

- Claire Wilson Memorial Dance by Love it or Leave it Ranch
- Carve for a Cause event by Fernie Real estate company Ltd.,
- The Give back to your Neighbourhood at Ann's Independent Grocer,
- Ladies Night of Indulgence by Ghost rider trading company,
- Festival of Trees sponsored by Teck,
- Fernie Cardlock
- Jeans days at East Kootenay Credit union,
- Fernie Free Press for covering many Hospice related stories

Successful application to BC Gaming and Interior Health have provided operational grants for 2018 totaling \$18,500 which will ensure Hospice programs can continue to run with administrator support over the coming year.

Over 1500 volunteer hours have been logged in the past year in activities ranging from Client and Grief support to support at the Kiosk and events. Many beautiful "In-Kind" donations were received for the Kiosk in the form of hand crafted items.

A heartfelt thank you to all the volunteers and donors who have enabled Elk Valley Hospice to serve clients and their families as well as raise awareness of Hospice care!